Pricing

Simple plans. Metered on replies, not on people.

Prices in Saudi riyals. Totals include 15% VAT, computed in integer halalas with the same arithmetic that issues the invoice.

Starter

For small teams starting with one channel

299 SAR per month

Monthly billing	
Price excl. VAT	299.00
VAT 15%	44.85
Total per month	**343.85**
Yearly billing	
Price excl. VAT	2,990.00
VAT 15%	448.50
Total per year	**3,438.50**
Monthly equivalent	249.17
Yearly saving	598.00
Includes	
AI replies / month	1,500
Token quota / month	300,000
Cost per 1,000 replies	199.33

- ✓ 1,500 AI replies per month with human handoff
- ✓ Chatwork inbox for your company with ticket management
- ✓ Live chat widget for your site or store
- ✓ Six specialist Dot agents with Chatwork Router

Growth

Most teams

For companies that connect their own systems to the assistant

799 SAR per month

Monthly billing	
Price excl. VAT	799.00
VAT 15%	119.85
Total per month	**918.85**
Yearly billing	
Price excl. VAT	7,990.00
VAT 15%	1,198.50
Total per year	**9,188.50**
Monthly equivalent	665.83
Yearly saving	1,598.00
Includes	
AI replies / month	5,000
Token quota / month	1,000,000
Cost per 1,000 replies	159.80

- ✓ 5,000 AI replies per month with human handoff
- ✓ One private MCP server for read tools
- ✓ Chatwork inbox and website chat widget
- ✓ Six specialist Dot agents with Chatwork Router

Enterprise

For high-volume organisations integrating through the API

1,999 SAR per month

Monthly billing	
Price excl. VAT	1,999.00
VAT 15%	299.85
Total per month	**2,298.85**
Yearly billing	
Price excl. VAT	19,990.00
VAT 15%	2,998.50
Total per year	**22,988.50**
Monthly equivalent	1,665.83
Yearly saving	3,998.00
Includes	
AI replies / month	50,000
Token quota / month	10,000,000
Cost per 1,000 replies	39.98

- ✓ 50,000 AI replies per month with human handoff
- ✓ One private MCP server, API access and dedicated keys
- ✓ Chatwork inbox and website chat widget
- ✓ Six specialist Dot agents with Chatwork Router

Good to know

- 14-day free trial on any plan, no card. AI replies continue after the first invoice is paid.
- No per-seat fees: members, roles and two-step verification are included.
- One AI reply = one generated answer to one customer message. Human replies and handoffs are free.
- At the quota, agents stop and conversations hand off to your team. There is no overage bill.
- Card payment (Moyasar) is built and tested against a mocked provider; bank transfer is confirmed by the operator.